

Greater efficiency. Complete control. Fully compliant.

A single source of truth will give you a competitive advantage – thanks to the combined power of Siebel and Oracle UCM.

Information is power.

People within your organization need it to be accurate and easily accessible (the “single source of truth”). Customers expect it to be freely available. Management needs it up-to-date – right now.

Clog up those lines of information flow and cracks appear in the business. No matter what your upfront investment in technology, costs spiral out of control if you try to patch the cracks with a temporary fix.

A smart investment keeps you ahead of the game. TEAM Informatics can help give your company a competitive edge with the Siebel Adapter for Oracle Universal Content Management.

Leveraging your existing Siebel investment is good business sense.

Is mission critical information in a variety of siloed locations – with no way of sharing among departments or having a single view of a given customer or client?

Would your company benefit from a centralized, consolidated solution for End-to-End Information Management?

You’ve laid the foundation with Oracle technology and your existing Siebel investment. TEAM Informatics will help your company leverage that investment and prepare you with an Information Management foundation for your enterprise – leveraging your mission critical Siebel application and Oracle’s Universal Content Management.



Set the foundations for the future of your organization

Independent of your company’s size, you understand the need for a single source of truth – stored once and shared everywhere.

Investing now in a Siebel/Universal Content Management integration that works seamlessly across your enterprise will prevent very costly ‘fix-it’ solutions today and in the future.

TEAM’s Siebel/Universal Content Management Solution provides:

- **Control over content.** Immediately provides customers and internal resources access to the right data at the right time and in the right format, which leverages a common platform.

- **Full compliance.** A fully auditable and definitive “source of truth” that has commonly applied retention rules and policies.
- **Reduced Total Cost of Ownership.** Automating manual processes through scanning, workflow, and driving real time web campaigns to reduce millions of dollars associated with the management of information in your enterprise.
- **Leverage the Oracle Stack.** Exposing information through multiple channels such as Siebel, Web, Explorer and Outlook. Be on track with the Siebel product roadmap by integrating Siebel and UCM.

End-to-End Information Management

We can help you build on your initial foundation to create and capture, then manage, securely distribute, publish and retain that information in a unified way. Products could include:

Oracle Document Capture

- One capture system for all content types.
- Automated indexing options.
- Increased document processing efficiency.

Oracle WebCenter Suite (Framework, Services and Spaces)

- Share and Consume content while collaborating with applications and other business users and customers.
- Enhance information worker productivity with user-centric solutions.
- Increase business agility with integrated Oracle Fusion Middleware and other applications.

Oracle Secure Enterprise Search

- A secure, high quality, easy-to-use search across all enterprise information assets.
- The ability to search and locate public, private and shared content.
- Highly secure crawling, indexing, and searching.
- A simple, intuitive search interface.
- Analytics on search results and understanding of usage patterns.

Oracle Universal Records Management

- Federated Retention management approach across the enterprise.
- Superior usability—The first scalable 5015.2 Chapter 2 and Chapter 4 certified electronic and physical records.
- Lower Costs and reduce risk by removing outdated content.

Oracle Identity Management Suite

- Complete set of best-in-class identity management and access control components.
- Works tightly together and integrate seamlessly with Oracle applications and other Oracle Fusion Middleware components.
- Supports heterogeneous, multiple-vendor development and runtime environments.

Oracle Universal Online Archive

- Reduced storage costs.
- Reduced eDiscovery costs.
- Improved email server performance and user experience.

The team that gets the job done.

TEAM’s years of experience with Universal Content Management means that we are truly the leader and your best choice for performing your Siebel integration. As an official Oracle Partner, we have supported the rollout of the (then Stellent) Universal Content Management suite in over 125 clients worldwide and supported expansion into the Asia-Pacific region.

In our ten years of experience with Universal Content Management, TEAM has worked with the largest and most sophisticated implementations of the technology. We take great pride in our work, and we take even greater pride in the satisfied clients with whom we enjoy a solid relationship.